



Case Study

Ministry of Education, Dominican Republic

“Anybody can build computers. You really want to work with a vendor who will be responsive and partner with you – and Acer has done that very well. What drew us to Acer was their service, the value and ruggedness of their products, and their focus on our needs.”

– Acer customer



Profile

“Ministerio de Educación de la Republica Dominicana” knows as Ministries of State of the Dominican Republic are the primary units of the executive branch of the government of the Constitution. Dominican Republic is the largest economy of the Central American and Caribbean region, and higher education enrollments have increased significantly over the last 20 years. Now the Ministries of States want to bring up better education quality and higher effectiveness by bringing more computers in each classroom, so more students are able to gain the latest information and use the computer as part of tool in their future career path.

Customer Needs

Scalable with flexibility. The schools began laying the foundation for expanded use of technology in the classrooms, making sure all students have same and equal opportunities to access the latest technology and information. The solution has the capability to be scalable with networked and centrally managed architecture.

Stay within budget. With limited resources, the schools needed reliable computers and accessories that would deliver outstanding value and be inexpensive to maintain. In the same time, the solution still does the job with less upfront cost and electricity.

Ensure easy management and services. To make sure the investment viable, the schools needed reliable solution backed with by a proven solution for education environment with strong and responsive service plan.

Remote access with simplicity and intuitive. Allowing teachers to monitor and guide students to quickly in their learnings. IT administrators are also able to remote access system to create/ delete student profiles and perform system updates.

Acer Impact

- ◆ Today, more than 16,000 students will be benefit from this solution, and everyone will be using with Windows based applications seamlessly and flawlessly, and school spent only 1/3 of cost if purchasing the traditional PC.
- ◆ MoE now has the solution to meet school’s application requirement.
- ◆ With a dedicated Acer service team working with local partner focused on students needs, product issues are quickly address and resolved.
- ◆ Students now are essential to building relevant 21st century career skills.

Acer Products and Services

Hardware

- ◆ Number of terminal clients: 16,588
- ◆ Number of monitors: 16,588
- ◆ Number of keyboards: 16,588
- ◆ Number of mouse: 16,588

Services

- ◆ Acer implementation to island wide schools
- ◆ Training to key IT and seeded school personnels
- ◆ Acer Service and maintenance support

Software

- ◆ Microsoft MultiPoint Server 2012
- ◆ Homegrown education software
- ◆ Windows Productivity applications

